

ROUND TRIP FARES

- Over 60: suggested donation
- Under 60: fare required
- Personal Care Attendants: no charge

\$3.00

Service between North Lake Tahoe / Truckee

\$8.00

Reno, Nevada City / Grass Valley

\$10.00

Auburn / Roseville / Sacramento

NOTE: You must have exact change, the driver cannot make change. Fares must be paid upon boarding.

RULES AND ADDITIONAL INFORMATION

- Passengers are encouraged to use seatbelts.
- Wheelchair securement is mandatory.
- This is curb-to-curb service; door-to-door must be requested during your reservation. Drivers can not enter homes or go beyond the doorway of any building.
- Limit carry-on items to what you can handle. Drivers can not carry, load or unload items.
- Trained service animals only. No pets.
- Passengers can not threaten the safety or comfort of the driver or other individuals.

NO-SHOW

Cancel at least (3) days prior to reservation. Reservations not cancelled will be a no-show. Morning no-shows will result in cancellation of return ride, unless dispatch is informed.

MORE INFORMATION

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NORTH TAHOE / TRUCKEE TRANSPORT

2014-15



www.TahoeTransportation.org/nttt
(530) 550-7451

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Funded by: Area 4 Agency on Aging
Operated by: Gold Country Telecare
Provided by: Tahoe Transportation District &
Town of Truckee



ABOUT THE PROGRAM

The North Tahoe / Truckee Transport Program is a shared-ride, origin to destination, ADA accessible, public transit. This one-year pilot program is independent of traditional transit services and is not affiliated with the Regional Transportation Planning Agencies (RTPAs). The Transport Program must be utilized by seniors to keep it going. Destinations include:

Reno	Roseville
Grass Valley	Sacramento
Nevada City	Truckee
Auburn	North Lake Tahoe

A fixed schedule allows passengers to plan ahead and schedule appointments.

Schedule:

www.TahoeTransportation.org/nttt

Schedule / Reservations: (530) 550-7451

MAKE A TRIP RESERVATION

Advance reservations are required and must be made at least three (3) days prior to your trip.

You will receive a confirmation call two days before your trip with an approximate pick-up time. Ride requests are scheduled on a first come, first served basis. Locations and times are flexible.

Approximate arrival and departure times are determined by the number of passengers.

Be ready at the scheduled pick-up time to ensure the service stays on schedule.

Drivers will wait five minutes after the scheduled pick-up time.

GOT AN APPOINTMENT?

We recommend scheduling transportation before appointments. Dispatch can give you a window (e.g. between 11 am and 2 pm) in which to schedule your appointment. When making your appointment, advise the office you are using public transportation and confirm the duration of your appointment. You must be picked up at the location you were dropped off. Inform the driver immediately if you will not need a ride home. Seek alternate modes of transportation when having surgery. Bring appropriate clothing, medications, snacks, or money for meals.

Drivers can not serve as a caregiver and can not check passengers out from appointments. A Personal Care Attendant (PCA) is required if you need assistance, and they ride for free.

RENO

GRASS
VALLEY

NEVADA
CITY

AUBURN

ROSEVILLE

SACRAMENTO

TRUCKEE

NORTH LAKE
TAHOE

ORIGIN TO DESTINATION

ADA ACCESSIBLE

OUT OF AREA TRANSPORTATION